

2020 WL 2988855

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United States Court of Appeals, Second Circuit.

Dean NICOSIA, on behalf of himself and all others similarly situated, Plaintiff-Appellant,

v.

AMAZON.COM, INC., Defendant-Appellee.

No. 19-1833-cv

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June 4, 2020

## Synopsis

**Background:** Consumer brought putative class action against online retailer, alleging violation of Consumer Product Safety Act (CPSA). The United States District Court for the Eastern District of New York, Sandra L. Townes, J.,  84 F.Supp.3d 142, dismissed. Consumer appealed. The Court of Appeals for the Second Circuit, Chin, Circuit Judge,  834 F.3d 220, affirmed in part, vacated in part, and remanded. On remand, the District Court, I. Leo Glasser, Senior District Judge,  384 F.Supp.3d 254, ordered arbitration. Consumer appealed.

**Holdings:** The Court of Appeals held that:

[1] consumer was bound to arbitration clause, and

[2] online retailer did not waive its right to arbitrate.

Affirmed.

**Procedural Posture(s):** On Appeal; Motion to Compel Arbitration.

West Headnotes (2)

[1] **Alternative Dispute**

**Resolution**  Validity of assent

Under Washington law, consumer was bound to arbitration clause in agreement with online retailer, despite his claim that he never received notice of clause or manifested his assent to it; consumer received notice of the arbitration clause when retailer filed a letter motion in consumer's putative class action raising the arbitration clause as a ground for dismissal, he thereafter made 27 purchases from online retailer, and this was conduct that a reasonable person would understand to constitute assent. Consumer Product Safety Act § 2, [15 U.S.C.A. § 2051 et seq.](#); Wash. Rev. Code Ann. § 62A.1-202(a)(3).

[2] **Alternative Dispute**

**Resolution**  Suing or participating in suit

Online retailer did not waive its right to arbitrate by previously moving to dismiss for failure to state a claim, in consumer's action for violation of CPSA, where retailer moved to dismiss on both arbitrability and merits grounds. Consumer Product Safety Act § 2, [15 U.S.C.A. § 2051 et seq.](#); Fed. R. Civ. P. 12(b)(6).

Appeal from a judgment of the United States District Court for the Eastern District of New York ([I. Leo Glasser, Judge](#)).

UPON DUE CONSIDERATION, IT IS HEREBY ORDERED, ADJUDGED, AND DECREED that the judgment of the District Court is AFFIRMED.

#### Attorneys and Law Firms

FOR PLAINTIFF-APPELLANT: [Joseph Seth Tusa](#), Tusa P.C., Southold, NY ([Gregory S. Duncan](#), Charlottesville, VA, [Peter Dexter St. Phillip, Jr.](#), Lowey Dannenberg, P.C., White Plains, NY, on the brief).

FOR DEFENDANT-APPELLEE: [Gregory T. Parks](#) ([Michael E. Kenneally](#), [James D. Nelson](#), [Regina Schaffer-Goldman](#), on the brief), Morgan, Lewis & Bockius LLP, Philadelphia, PA, Washington, D.C., and New York, NY.

PRESENT: [RAYMOND J. LOHIER, JR.](#), [JOSEPH F. BIANCO](#), [MICHAEL H. PARK](#), Circuit Judges.

#### SUMMARY ORDER

\*<sup>1</sup> Dean Nicosia appeals from a judgment of the District Court ([Glasser, J.](#)), following a *de novo* review of a report and recommendation by the Magistrate Judge ([Bloom, M.J.](#)), granting a motion to compel arbitration by Amazon.com, Inc. (“Amazon”) and dismissing the case. Nicosia claimed that Amazon had violated Washington state law and consumer protection laws based on two purchases he made on Amazon.com of a weight-loss product in 2013 that contained a controlled substance, sibutramine, which had been removed from the market at the request of the Food and Drug Administration in 2010. This case was previously before us in [Nicosia v. Amazon.com, Inc. \(Nicosia I\)](#), 834 F.3d 220 (2d Cir. 2016), when we vacated the dismissal of Nicosia’s claims on a motion to dismiss under [Rule 12\(b\)\(6\) of the Federal Rules of Civil Procedure](#) and remanded for further proceedings. [Id.](#) at 226. We assume the parties’ familiarity with the underlying facts and the record of prior proceedings, to which we refer only as necessary to explain our decision to affirm.

When considering a district court’s decision on a motion to compel arbitration, we review the legal question of whether the parties have agreed to arbitrate *de novo* and the factual findings underpinning contract

formation for clear error. See [Meyer v. Uber Techs., Inc.](#), 868 F.3d 66, 72–73 (2d Cir. 2017). In this case, Washington law controls the question of whether the parties formed a valid agreement to arbitrate. [See](#) [Nicosia I](#), 834 F.3d at 231.

The District Court concluded that Nicosia was bound to arbitrate the claims in this case based on a combination of agency principles and equitable estoppel theories. Without resolving whether the District Court erred in relying on either ground to grant the motion to compel, and mindful that “[w]e are free to affirm on any ground that finds support in the record,” [Wells Fargo Advisors, LLC v. Sappington](#), 884 F.3d 392, 396 n.2 (2d Cir. 2018) (quotation marks omitted), we conclude that Nicosia was bound by the arbitration agreement based on ordinary principles of notice and assent.

[1] The crux of Nicosia’s argument on appeal is that he is not bound to the arbitration clause that has been included in Amazon’s conditions of use since August 2011 because he never received notice of the clause or manifested his assent to it. But we previously held in [Nicosia I](#) that “[u]nder Washington law, ... [w]here there is no actual notice of contract terms, an offeree is still bound by the provision if he or she is on *inquiry* notice of the term and assents to it through the conduct that a reasonable person would understand to constitute assent.” [Nicosia I](#), 834 F.3d at 233 (quotation marks omitted); [see also](#) [Wash. Rev. Code § 62A.1–202\(a\)\(3\), \(d\)](#). Here, Nicosia received notice of the arbitration clause no later than September 2014, when Amazon filed a letter motion in this litigation raising the arbitration clause as a ground for dismissal. Nicosia admitted making at least twenty-seven purchases through Amazon.com since that date, conduct that “a reasonable person would understand to constitute assent.” [Nicosia I](#), 834 F.3d at 233 (quotation marks omitted); [see also](#) [Register.com, Inc. v. Verio, Inc.](#), 356 F.3d 393, 403 (2d Cir. 2004) (quoted in [Nicosia I](#), 834 F.3d at 237–38) (“It

is standard contract doctrine that when a benefit is offered subject to stated conditions, and the offeree makes a decision to take the benefit with knowledge of the terms of the offer, the taking constitutes an acceptance of the terms...."). Nicosia denies ever reading the terms and conditions that included the arbitration clause in connection with making these purchases. That is irrelevant. In [Nicosia I](#), we also held that “[a]s with paper contracts[,] ... to be bound, an internet user need not actually read the terms and conditions or click on a hyperlink that makes them available as long as [he] has notice of their existence.” [Nicosia I](#), 834 F.3d at 232. Nicosia does not dispute that he became aware of the existence of the arbitration clause through this litigation. Nor does Nicosia dispute that he thereafter continued to avail himself of Amazon’s services by making purchases through its website. He was thus bound by the agreement to arbitrate. See [id.](#) at 233.<sup>1</sup>

\*2 [2] Urging a contrary conclusion, Nicosia argues that the District Court’s decision to grant Amazon’s motion to compel conflicts with our decision in [Nicosia I](#), in which we explained that “reasonable minds could disagree” whether there was an agreement to arbitrate given the allegations in, and documents integral to, the complaint. [Id.](#) at 237–38. But we did not foreclose

the development on remand of other evidence that might fortify the existence of an agreement to arbitrate.

See [In re Coudert Bros. LLP](#), 809 F.3d 94, 98 (2d Cir. 2015). Nicosia also claims that Amazon’s conduct in this litigation constituted a waiver of its right to arbitrate. We disagree. Waiver “is not to be lightly inferred,” and Nicosia has not shown any prejudice, including specific costs, stemming from Amazon’s delay in filing the motion to compel. [Thyssen, Inc. v. Calypso Shipping Corp., S.A.](#), 310 F.3d 102, 104–05 (2d Cir. 2002) (quotation marks omitted). Nor do we discern that the parties engaged in litigating any substantial merits questions.

Finally, we agree with the District Court that Nicosia’s challenge to the illegality of the contract in its entirety is not a threshold question of arbitrability. It therefore should be considered by the arbitrator in the first instance. See [Ipcon Collections LLC v. Costco Wholesale Corp.](#), 698 F.3d 58, 61 (2d Cir. 2012).

We have considered Nicosia’s remaining arguments and conclude that they are without merit. For the foregoing reasons, the judgment of the District Court is AFFIRMED.

#### All Citations

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#### Footnotes

<sup>1</sup> We assume without deciding that the post-2014 arbitration clause applied retroactively to the 2013 purchases at the center of this litigation because Nicosia has forfeited any argument to the contrary. Nicosia never disputed the existence of a broad agreement to arbitrate in Amazon’s conditions of use in effect after September 2014, or that Amazon’s checkout page continued to link to Amazon’s conditions of use after September 2014. The District Court determined that there was no dispute that Amazon’s conditions of use included an arbitration clause at all times since August 2011 or that the clause remained materially the same. Nicosia did not contest that determination below, and he does not do so now on appeal. Nor has Nicosia objected to the conclusion below that the 2011 conditions of use did not contain a temporal limitation on the disputes covered by the arbitration provision, or to the construction of the clause as applying retroactively, including in response to Amazon’s argument on appeal that we should affirm based on its post-litigation notice to Nicosia of the arbitration clause. Nicosia has therefore forfeited any arguments on these

grounds. See  [Biediger v. Quinnipiac Univ.](#), 691 F.3d 85, 98 n.6 (2d Cir. 2012);  [Mario v. P & C Food Mkts., Inc.](#), 313 F.3d 758, 766 (2d Cir. 2002).

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